

Area of Work	Actions	Milestone	Deadline	Barnados	Progress Rating	Progress to Date
Outcome 1 - Carers Are Recognised And Supported as An Expert Care Partner	Continue to recognise all carers as experts and take their views and expertise into account when planning services	There is a full complement of carer representatives on CSPB	01 April 2014	Lee Sewrey - Carers Hub / Rachel Silcock - PCC		Carers Hub have identified Carers Representatives - yet to attend CSPB
		Training of PCC staff in carers awareness is mapped	01 September 2014	Rachel Silcock - PCC		
		Carers consulted on planning and implementation of Care Bill	31 March 2015	Kate Jones - PCC		
		Ensure review of advocacy services includes carers consultation	31 December 2014	Kate Lattimore - PCC		
		Carers consulted on planning and implementation of the Children and Families Bill	01 September 2014	Jo Siney - PCC		
		Ensure full consultation on the Commissioning Plan for young carer services	01 March 2015	Emma Crowther - PCC		
		Strategic performance dashboard agreed	30 September 2014	CSPB		
For Health and Social Care professionals to keep carers including young carers, informed relating to the care of the person they care for	PCH implemented 'Triangle of Care' - starting with Glenbourne in 2014	31 March 2015	Dave McAuley - PCH carers lead		Implementation commenced	
Outcome 2 Carers are mentally and physically well and treated with dignity	Increase the awareness of emergency planning initiatives	Plans for the Future' implemented	Ongoing	Lee Sewrey - Carers Hub		
		New CERS service implemented	31 March 2014	Lucy Pare - PCC		Completed
	Develop knowledge of the impact on adult carers caring for someone with hidden harm issues - mental health and substance misuse and ensure services are able to provide support	Drug and alcohol services identify carers needs and understand referral routes for carer support	31 December 2014	Lee Sewrey - Carers Hub		
		Survey completed with carers to understand the impact	31 December 2014	Lee Sewrey - Carers Hub		
	Develop knowledge about the impact of carers having mental health and substance misuse issues	Carers Services - Staff trained in brief interventions	31 December 2014	Lee Sewrey - Carers Hub		
	Review Expert Patient Programme to consider needs of Carers	Review complete	31 December 2014	Sue Benjamin - CCG		
Keep carers well by implementing Carers Health & Wellbeing Checks	30% of GP practices to be signed up within 6 months	30 September 2014	Heather Wood - CCG			
Outcome 3 - Carers are not Financially Disadvantaged	Ensure carers are able to access financial inclusion and employment advice services	Newsletter article about carers entitlements to benefits	01 June 2014	Lee Sewrey - Carers Hub		Contact details for Advice Plymouth included in May newsletter. Likely to include a further article later in year
		DWP staff and Carer's organisations to both attend appropriate awareness sessions (regarding carers rights to benefits/not to be seeking work/ working and caring)	01 September 2014	DWP - TBC		
	Develop and implement a discount scheme for Carers	Carers Card promoted	01 September 2014	Lee Sewrey - Carers Hub		
		Increased number of businesses signed up	01 March 2015	Lee Sewrey - Carers Hub		
	Explore the feasibility of a recognition and discount scheme for young carers to support them to access leisure facilities	Same Chances, Same Choices' report will highlight young carers' priorities in terms of leisure	01 September 2014	Barnados		
	Provide specific advice for parent carers around accessing appropriate childcare and flexible working in line with the Equality Act	Complete a review of how many parent carers access the Family Information Service	01 September 2014	Andrea Langman - PCC		
Local Offer is implemented		01 September 2014	Jo Siney - PCC			
Outcome 4 - Enjoying a Life Outside of Caring	Continue to ensure that carers are able to spend time doing things they want to do and have social contact	Comprehensive Carers Week delivered	30 June 2014	Lee Sewrey - Carers Hub		On track for completion - full week of activities published in Carers Hub Newsletter
		Calendar of events is included as standard item in Carers Newsletter	30 June 2014	Lee Sewrey - Carers Hub		Complete - Included in May Newsletter
		Research into the demand for sitting services is carried out - possibly integrated into Ageing Better lottery bid for people aged over 50	30 September 2014	Lee Sewrey - Carers Hub		
		Develop more drop in sessions as the need is identified	31 March 2014	Lee Sewrey - Carers Hub		Complete - New drop in sessions for Male Carers of people with Dementia planned
	Increase the availability of the range of flexible services for the cared for person in order to support the carer to attend training courses and further education	Consultation is carried out to understand the barriers to involvement and identify practical measures to support attendance and enable choice	01 December 2014	Rachel Silcock - PCC		
	Increase short break opportunities for young carers	Small grants fund is re-procured for 2014/15	30 September 2014	Emma Crowther - PCC		
	Develop opportunities for young carers to learn new skills	All identified young carers to have opportunity to learn new skills via school, Barnados or Efford Youth Club	01 March 2015	Barnados/PCC Youth Service		
	Reduce the number of young carers who are not in education employment or training	Young carers approaching transition from school to have clear plan in place for onward education, employment or training	31 March 2015	Careers South West		

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Outcome 5 - Children Thriving, Protected from inappropriate caring roles	Implement a clear transitions pathway for young carers	Effective pathway suitable for both adult and young carers developed and communicated	01 September 2014	Lee Sewrey - Carers Hub & Barnados		
	Parents receive timely support for the transition pathway of their disabled child to adult services so that siblings do not have to undertake additional caring roles during this stressful time	SEND reforms in place and local offer available	01 September 2014	Jo Siney - PCC		
	Increase the use of Common Assessment Framework and pre-CAF across adult and childrens services	Increased number of CAF assessments include young carers support	March 31 2015	Amanda Paddison - PCC		
	Develop a single assessment and referral tool for citywide use for young carers	All services including schools using a single assessment/referral tool	March 31 2015	Young Carers Steering Group		
	Continue to develop the adult workforce in the city to ensure that professionals understand the impact innapropriate caring has on children and the need to take action to reduce this	Same Chances, Same Choices' report published and circulated	31 July 2014	Emma Crowther - PCC		On track for publication date
	Develop knowledge about hidden harm to understand the impact of mental health and substance misuse on young carers and use this to develop services to meet need	Explore learning from the Affected Others contract to inform the future commissioning of an integrated pathway for young carers affected by adults with substance misuse	30 June 2014	Dave Schwartz - PCC		Performance information to be collated into briefing for CSPB
		Identify and support young carers affected by adults with mental health issues	30 June 2014	Emma Crowther - PCC		Performance information to be collated into briefing for CSPB
	Provide support to schools to better recognise young carers and provide consistent support and information for young carers across all schools	Good practice examples collected from head teachers via Plymouth Leadership Adviser visits	31 December 2014	Annie Singer		
		Toolkit developed for schools and distributed	Spring/Summer 2015	Young Carers Steering Group		
	Develop a Governor Training Programme	Governor Training Programme in Place	March 31 2015	Barnados		
Develop Health and Wellbeing checks for young carers	Learning from Devon pilot used to inform roll-out in Plymouth	31 March 2015	Heather Wood - CCG			
Continue to embed the Early Intervention and Prevention Strategy across the city to ensure support is offered to young carers at the right time and at the right level by agencies working in partnership to meet the needs of the whole family	Widespread use of CAF for whole family across all agencies	31 March 2015	Amanda Paddison - PCC			
Outcome 6 - Identify hidden carers	Increase workforce development to agencies across the city to enable them to develop the skills to recognise carers of all ages in their daily work	Same Chances, Same Choices Report about young carers published highlighting good practice with agencies across the city, including Excellence Cluster, Housing and Out of Hours	31 July 2014	Barnados		On track for publication date
		Carers e-learning package promoted through press releases	01 September 2014	Rachel Silcock - PCC		
	Establish better links with organisations representing people from BME background in order to reach out and support carers from BME communities	BME organisations sent Carers Hub training information	01 September 2014	Lee Sewrey - Carers Hub		
		START service received training in carer awareness	31 March 2015	Rachel Silcock - PCC		
	Develop CSPB Communication Plan	Communication Plan developed	30 June 2014	George Plenderleith - Plymouth Guild		Draft circulated to CSPB